# IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

WILLIAM PATRICK FAIR	)	
	)	Civil Action No.
Plaintiff,	)	
	)	
<b>v.</b>	)	
	)	
EXPERIAN INFORMATION	)	
SOLUTIONS, INC.	)	
	)	
Defendant.	)	
	)	

## **COMPLAINT**

#### PRELIMINARY STATEMENT

1. This is an action for damages brought by individual consumer, William Patrick Fair, against Defendant for violations of the Fair Credit Reporting Act (hereinafter the "FCRA"), 15 U.S.C. §§ 1681, et seq.

#### **THE PARTIES**

- 2. Plaintiff William Patrick Fair is an adult individual residing in West Chester, PA.
- 3. Defendant Experian Information Solutions, Inc. ("Experian") is a business entity that regularly conducts business in Eastern District of Pennsylvania and which has a principal place of business located at 4 Gatehill Drive, 3<sup>rd</sup> Floor, Parsippany, NJ 07054.

## **JURISDICTION & VENUE**

- 4. Jurisdiction of this Court arises under 15 U.S.C. § 1681p and 28 U.S.C. § 1331...
- 5. Venue lies properly in this district pursuant to 28 U.S.C. § 1391(b).

#### **FACTUAL ALLEGATIONS**

- 6. Defendant has been reporting derogatory and inaccurate statements and information relating to Plaintiff and Plaintiff's credit history to third parties ("inaccurate information") since at least August 2015 through the present.
- 7. The inaccurate information includes, but is not limited to accounts with Barclays Bank Delaware, Sears/CBNA, Exxon Mobil/CBNA, Chase Card, Gulf Oil, Kohls/CapOne, National City Bank, PNC Bank, N.A. Synchrony Bank/JC Penney that do not belong to Plaintiff but instead to another consumer.
- 8. The inaccurate information negatively reflects upon the Plaintiff, Plaintiff's credit repayment history, Plaintiff's financial responsibility as a debtor and Plaintiff's credit worthiness. The inaccurate information consists of accounts and/or tradelines that do not belong to the Plaintiff, and that actually belong to another consumer. Due to Defendant Experian's faulty procedures, the Defendant mixed the credit file of Plaintiff and that of another consumer with respect to the inaccurate information and other personal identifying information.
- 9. Defendant has been reporting the inaccurate information through the issuance of false and inaccurate credit information and consumer credit reports that it has disseminated to various persons and credit grantors, both known and unknown.
- 10. Plaintiff's credit reports and file have been obtained from Defendant and has been reviewed many times by prospective and existing credit grantors and extenders of credit, and the inaccurate information has been a substantial factor in precluding Plaintiff from receiving many different credit offers and opportunities, known and unknown, and from receiving the most favorable terms in financing and interest rates for credit offers that were ultimately made.

- 11. As a result of Defendant's conduct, Plaintiff has suffered actual damages in the form of lost credit opportunities, harm to credit reputation and credit score, and emotional distress.
- 12. At all times pertinent hereto, Defendant was acting by and through its agents, servants and/or employees who were acting within the course and scope of their agency or employment, and under the direct supervision and control of the Defendant herein.
- 13. At all times pertinent hereto, the conduct of the Defendant, as well as that of its agents, servants and/or employees, was malicious, intentional, willful, reckless, and in grossly negligent disregard for federal and state laws and the rights of the Plaintiff herein.

# COUNT I – EXPERIAN VIOLATIONS OF THE FCRA

- 14. Plaintiff incorporates the foregoing paragraphs as though the same were set forth at length herein.
- 15. At all times pertinent hereto, Defendant was a "person" and a "consumer reporting agency" as those terms are defined by 15 U.S.C. § 1681a(b) and (f).
- 16. At all times pertinent hereto, the Plaintiff was a "consumer" as that term is defined by 15 U.S.C. § 1681a(c).
- 17. At all times pertinent hereto, the above-mentioned credit reports were "consumer reports" as that term is defined by 15 U.S.C. § 1681a(d).
- 18. Pursuant to 15 U.S.C. § 1681n and 15 U.S.C. § 1681o, Defendant is liable to Plaintiff for willfully and negligently failing to comply with the requirements imposed on a consumer reporting agency of information pursuant to 15 U.S.C. §§ 1681e(b).
- 19. The conduct of Defendant was a direct and proximate cause, as well as a substantial factor, in bringing about the serious injuries, actual damages and harm to the Plaintiff that are

outlined more fully above and, as a result, Defendant is liable to the Plaintiff for the full amount

of statutory, actual and punitive damages, along with the attorneys' fees and the costs of litigation,

as well as such further relief, as may be permitted by law.

**PRAYER FOR RELIEF** 

WHEREFORE, Plaintiff seeks judgment in Plaintiff's favor and damages against the

Defendant, based on the following requested relief:

(a) Actual damages;

(b) Statutory damages;

(c) Punitive damages;

(d) Costs and reasonable attorneys fees pursuant to 15 U.S.C. §§ 1681n and 1681o;

and

(e) Such other and further relief as may be necessary, just and proper.

Respectfully Submitted,

FRANCIS & MAILMAN, P.C.

BY: /s/ Mark Mailman

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Attorneys for Plaintiff

Dated: October 26, 2015

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